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Account ending: 12345

Dear ,

Log in

Important Update As We Enhance Your Card Experience

Thank you for being a valued Card Member. We truly appreciate your continued relationship with us.

As we prepare for an upcoming upgrade to the technology that supports your American Express® Card, some services and features may be temporarily unavailable from 7 October to 11 October 2026.

To help you plan ahead and minimise any inconvenience during this period, we recommend completing any important or time-sensitive servicing activities that you may need before 7 October 2026.

Between 7 to 11 October 2026, some services and features¹ that will be temporarily unavailable.

Once the transition is complete, these features will be restored with your enhanced digital experience.

We regret any inconvenience as we work towards delivering a more seamless, digital-first experience and appreciate your patience and understanding as we make these changes to bring you a simpler, more seamless experience.

We will continue to keep you informed as we get closer to the transition about any other updates.

Warm regards,



Sanjay Khanna
Chief Executive Officer
American Express Banking Corp., India
Member Since 1996

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